

Anglican Care Advice to Residents, Families & Friends COVID-19 Update - VISITATION

Issued: 24 February 2021



As per advice provided by NSW Health dated 23 February 2021

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Please note that any new information since our previous correspondence has been CAPITALISED for your easy reference.

NSW HEALTH HAVE ADVISED THAT STAFF AND VISITORS ARE NOT REQUIRED TO WEAR A SURGICAL MASK IN FACILITIES LOCATED IN NSW.

WHILE ENDEAVOURING TO PROVIDE AS SAFE AN ENVIRONMENT AS POSSIBLE FOR OUR RESIDENTS WE ARE ASKING OUR STAFF TO CONTINUE TO WEAR A MASK WHEN PHYSICAL DISTANCING OF AT LEAST 1.5M CANNOT BE MAINTAINED FOR ANY PERIOD, I.E. WHEN ASSISTING WITH PERSONAL CARE, ADMINISTERING MEDICATION, ASSISTING WITH EATING.

WE ALSO ENCOURAGE VISITORS TO OUR FACILITIES TO WEAR A MASK AT ANY TIME WHERE PHYSICAL DISTANCING OF AT LEAST 1.5M CANNOT BE MAINTAINED WITH STAFF OR RESIDENTS.

Exclude All Staff and Visitors from entering a residential aged care home who:

- Live in a household with a person who is currently self-isolating.
- Have been to any of the latest COVID-19 Locations in NSW (including the casual contacts list) at the times and dates listed during the past 14 days, except for the monitor for symptoms list.
- Have a fever (37.5°C or higher) or any symptoms consistent with COVID-19 infection, even if mild. Symptoms of COVID-19 include fever, cough, headache, fatigue, runny nose, sore throat, shortness of breath, and loss of taste or loss of smell. Other reported symptoms of COVID-19 include muscle pain, joint pain, diarrhoea, nausea/vomiting, loss of appetite and acute blocked nose congestion.
- Are a close contact of a person with confirmed COVID-19 and within their self-isolation period.
- Are waiting for a COVID-19 test result.
- Have been to or are from
 - ANY VICTORIAN VENUES OF CONCERN (CASE ALERTS – PUBLIC EXPOSURE SITES) AT THE DATES AND TIMES LISTED
 - any contact tracing locations of interest in New Zealand at the dates and times listed

Visitor Numbers:

- Hunter and Mid Coast Residential Aged Care Homes – no restrictions on number of visitors between 9am-12noon and 1pm-5pm except all homes can only accommodate a maximum of 3 people in a resident room at any one time
- Warnervale Gardens, Central Coast – there are no restrictions on the number of visitors a resident can have each day or at any one time with the exception that all

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Providing Aged Care Services

Home Care - Residential Care - Retirement Living

Regions

Hunter - Central Coast - Mid Coast

ABN 94 273 103 460



homes can only accommodate a maximum of 3 people in a resident room at any one time. Visitor hours between 9am-12noon and 1pm-5pm.

- If families have more than three visitors at any one time and would like to book a common area when visiting, please contact the residential care manager.

Outings:

- Hunter, Central Coast and Mid Coast Residential Aged Care Homes residents - can leave the facility for outings such as medical appointments or to visit locations in the community such as shops and cafes.
- Ensure the event complies with the current movement and gathering public health order.
- For all outings and excursions attended by residents please ensure that there is no-one at the event meeting the criteria as listed in the visitor exclusions above.
- Please note resident or person responsible are required to complete a risk assessment form prior to leaving the residential aged care home. Could we ask that if possible for weekend outings, family advise the home on Friday if they would like to take their loved one out so that staff can complete the risk assessment in advance.
Thank you.

Concerns/Queries:

Please contact your Residential Care Manager or Janean Cole (General Manager Residential Care Services) via email janeancole@anglicancare.com.au

Issued By:

Janean Cole, General Manager Residential Care Services