

# Anglican Care Advice to Residents, Families & Friends COVID-19 Update - VISITATION

Issued: 15 February 2021 - PM



As per advice provided by NSW Health dated 12 February 2021

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Please note that any new information since our previous correspondence has been CAPITALISED for your easy reference.

Continue to wear a surgical mask at all times within the home.

Exclude All Staff and Visitors from entering a residential aged care home who:

- Live in a household with a person who is currently self-isolating.
- Have been to any of the latest COVID-19 Locations in NSW (including the casual contacts list) at the times and dates listed during the past 14 days, except for the monitor for symptoms list.
- Have a fever (37.5°C or higher) or any symptoms consistent with COVID-19 infection, even if mild. Symptoms of COVID-19 include fever, cough, headache, fatigue, runny nose, sore throat, shortness of breath, and loss of taste or loss of smell. Other reported symptoms of COVID-19 include muscle pain, joint pain, diarrhoea, nausea/vomiting, loss of appetite and acute blocked nose congestion.
- Are a close contact of a person with confirmed COVID-19 and within their self-isolation period.
- Are waiting for a COVID-19 test result.
- Have been to or are from the
  - VICTORIA SINCE 13 FEBRUARY UNLESS THERE ARE COMPELLING COMPASSIONATE REASONS OR THEY ARE PROVIDING ESSENTIAL CARE.
  - any Victorian venues of concern (case alerts – public exposure sites) and including the Melbourne Airport Holiday Inn from 27 January 2021 to 9 February 2021.
  - any Western Australian locations visited by confirmed cases.
  - any contact tracing locations of interest in New Zealand.

Visitor Numbers:

- Hunter and Mid Coast Residential Aged Care Homes – no restrictions on number of visitors between 9am-12noon and 1pm-5pm except all homes can only accommodate a maximum of 3 people in a resident room at any one time
- Warnervale Gardens, Central Coast – there are no restrictions on the number of visitors a resident can have each day or at any one time with the exception that all homes can only accommodate a maximum of 3 people in a resident room at any one time. Visitor hours between 9am-12noon and 1pm-5pm.
- If families have more than three visitors at any one time and would like to book a common area when visiting, please contact the residential care manager.

Outings:

- Hunter, Central Coast and Mid Coast Residential Aged Care Homes residents
  - can leave the facility for outings such as medical appointments or to visit locations in the community such as shops and cafes.

- Ensure the event complies with the current movement and gathering public health order.
- For all outings and excursions attended by residents please ensure that there is no-one at the event meeting the criteria as listed in the visitor exclusions above.
- Please note resident or person responsible are required to complete a risk assessment form prior to leaving the residential aged care home. Could we ask that if possible for weekend outings, family advise the home on Friday if they would like to take their loved one out so that staff can complete the risk assessment in advance.  
Thank you.

Concerns/Queries:

Please contact your Residential Care Manager or Janean Cole (General Manager Residential Care Services) via email [janeancole@anglicancare.com.au](mailto:janeancole@anglicancare.com.au)

Issued By:

Janean Cole, General Manager Residential Care Services