30 December 2020



## Anglican Care Advice to Residents, Families & Friends – COVID-19 Update

Dear Residents, families and friends,

Further to my correspondence to you dated 23 December, I have a further update regarding visitation to our residential aged care homes as provided by NSW Health <a href="https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx">https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx</a>

## Visitation

Effective immediately, no visitors from the Greater Sydney are permitted to visit residents in regional aged care facilities until 11.59pm on Wednesday 6 January 2021. There are no restrictions on people from regional NSW visiting residents in regional facilities. All of our regional residential aged care homes will continue to be open seven days a week from 9.00am – 12.00noon and 1.00pm – 5.00pm. Our Warnervale Gardens Central Coast has been required to cease visitation. As a reminder, all staff and visitors must continue to wear a surgical mask whilst in the residential aged care facility.

Other key points from the NSW Health advice are to:

- Exclude staff and visitors who:
  - o have a fever (37.5°C or higher) or symptoms of COVID-19
  - have in the last 14 days been identified as a close contact of a COVID-19 case
  - have in the last 14 days been in any of the locations on the self-isolate and get tested immediately list, at the times and dates listed
  - On the monitor for symptoms list, at the times and dates listed except where noted otherwise on the webpage
  - have in the last 14 days been in a location of interest which can be found on NSW COVID-19 website <u>https://www.nsw.gov.au/covid-19/latest-news-and-updates</u>

As we have experienced this week, we do need to be aware that visitation requirements could change or need to be revised again dependent on the COVID-19 situation within the community i.e. if there is an increased number of cases.

## <u>Zoom</u>

For those who wish to connect with a Resident via Zoom, please contact the home directly to discuss your requirements so that a team member can arrange this for you.

We remain mindful that all of our residential aged care homes must maintain vigilance to prevent the introduction of COVID-19. We thank our Anglican Care community for your ongoing patience and support as we navigate these changes.

We will continue to keep you updated with any changes as they occur. If you have any concerns or queries, please contact your Residential Care Manager or Janean Cole (General Manager Residential Care Services) via email janeancole@anglicancare.com.au

Kind regards,

Janean Cole General Manager Residential Care Services

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