

24 September, 2020

Anglican Care Advice to Consumers, Families & Friends at Warnervale Gardens

Dear Consumer, families and friends,

Following a review by NSW Health, the Central Coast is no longer listed as a COVID-19 'at risk' location. As such, we are pleased to announce that Warnervale Gardens will recommence limited visitation from Tuesday, 29th September, 2020. Picktime bookings will be open from 9am today (24th September, 2020). We need to continue to be on high alert and commence visitation cautiously. As there have been throughout the pandemic period, and to ensure the continued health of our consumers, a number of rules of entry apply when attending the facility for a visit:

- Visitation is only by appointment via Picktime: (<https://anglicancare.com.au/picktime/>).
- Maximum of 2 visitors for 30 minutes
- Please bring a reusable face mask to wear throughout your visit. If you do not have one, we will supply you with a disposable surgical mask
- Adhere to 1.5m physical distancing throughout the visit
- No admittance for any visitor with any COVID-19 risk factors (i.e. temperature >37.5°, any cold/flu like symptoms, recent exposure to suspected or confirmed COVID-19)
- No admittance if you have attended a COVID-19 case location or an identified at risk local government area (see attached access restriction poster)
- Proof of Influenza vaccination must be provided on entry
- All Visitors will be escorted into and out of the building and must remain in their designated area throughout their visit. Visitors are not permitted in communal areas (i.e. dining rooms).

We are closely following the advice issued by NSW Health. For the latest correspondence please visit <https://www.health.nsw.gov.au/Infectious/covid-19/Documents/covid-19-racfs-advice.pdf>.

As we have limited bookings for in person visits, we ask that everyone be considerate of each other. Please do not book multiple bookings per week and where possible, only one booking per consumer each week. At this time we encourage everyone to continue to utilize zoom video or voice calls to connect with your loved one. We have a number of zoom bookings available.

We will continue to keep you updated as the COVID-19 situation continues to evolve. If you have any concerns or queries, please contact your Residential Care Manager or Kate McEwan (Infection Prevention Coordinator) via email katemcewan@anglicancare.com.au.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Colin Osborne'.

Colin Osborne,
Chief Executive Officer