

6th August 2020

Anglican Care Advice to Consumers, Families & Friends – COVID-19 Update

Dear Consumer, families and friends,

Following the recommendations from NSW Health and in the context of increased COVID-19 case locations in the Newcastle and Hunter regions, the COVID-19 response team has made the decision to implement mandatory face masks for all employees working in our residential facilities and home care services. Employees will be required to wear a mask while in consumer communal areas or rooms. We feel this is an important step to maintain the health, safety and wellbeing of our consumers and employees.

Given the continued risk throughout our region, our current visitation restrictions will remain in place for now. At the moment this is restricted to family members of those receiving end of life care. Any visitors attending facilities will be required to wear a mask for the duration of the visit. If you have reusable cloth mask, please bring it with you for your visit, otherwise we will supply you with a disposable surgical mask. We thank you for your support, patience and understanding during this challenging time.

Our Connecting Families Assistants are on hand to assist you to remain connected with your loved one. We have a number of bookings available at each site for zoom video or voice calls. To make a booking visit <https://anglicancare.com.au/picktime/>

We will continue to keep you updated as the COVID-19 situation continues to evolve. If you have any concerns or queries, please contact your Residential Care Manager or Kate McEwan (Infection Prevention Coordinator) via email katemcewan@anglicancare.com.au.

Kind regards,

A handwritten signature in blue ink, reading 'Colin Osborne'.

Colin Osborne,
Chief Executive Officer