

24th August 2020

Anglican Care Advice to Consumers, Families & Friends at Storm Village, Taree and Bishop Tyrrell Place, Cundletown – COVID-19 Update

Dear Consumer, families and friends,

Community transmission of COVID-19 has eased across our region with no further cases recorded for some time. As such, we are pleased to announce that our Mid Coast facilities will recommence limited visitation from Wednesday, 26th August, 2020. Picktime bookings will be open from Tuesday (23rd August) morning. We need to continue to be on high alert and commence visitation cautiously. As there have been throughout the pandemic period, a number of rules of entry apply when attending the facility for a visit:

- Visitation is only by appointment via Picktime:
(<https://anglicancare.com.au/picktime/>).
- Maximum of 2 visitors for 30 minutes
- Visitors are required to wear a mask and adhere to physical distancing throughout the visit
- Visitors are to adhere to screening processes & directions from Anglican Care employees
- No admittance for any visitor with any COVID-19 risk factors (i.e. temperature >37.5°, any cold/flu like symptoms, recent exposure to suspected or confirmed COVID-19)
- No admittance if you have attended a COVID-19 hot spot location or an identified at risk local government area (see attached access restriction poster)
- Proof of Influenza vaccination must be provided on entry
- All Visitors will be escorted into and out of the building and must remain in their designated area throughout their visit. Visitors are not permitted in communal areas (i.e. dining rooms).

Newcastle Local Government is still included in the COVID-19 at risk locations. Until further directives have been provided by NSW Health, any visitor who resides or has visited Newcastle Local Health district cannot visit either Storm Village or Bishop Tyrrell Place. For the latest advice from Kerry Chant, NSW Chief Medical Officer, please visit <https://www.health.nsw.gov.au/Infectious/covid-19/Documents/covid-19-racfs-advice.pdf>.

Visitation spots are limited. At this time we encourage everyone to continue to utilize zoom video or voice calls to connect with your loved one. We have a number of zoom bookings available.

We will continue to keep you updated as the COVID-19 situation continues to evolve. If you have any concerns or queries, please contact your Residential Care Manager or Kate McEwan (Infection Prevention Coordinator) via email katemcewan@anglicancare.com.au.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Colin Osborne'.

Colin Osborne,
Chief Executive Officer

