

24th August 2020

<u>Anglican Care Advice to Consumers, Families & Friends – COVID-19 Update</u>

Dear Consumer, families and friends,

Community transmission of COVID-19 has eased across the Newcastle region with no further cases recorded for some time. We are closely following the recommendations from NSW Health to determine when it is appropriate to recommence visitation. Newcastle Local Government is still included in the COVID-19 at risk locations. Until further directives have been provided by NSW Health, we are required to continue to restrict visitation at this time. For the latest advice from Kerry Chant, NSW Chief Medical Officer, please visit https://www.health.nsw.gov.au/Infectious/covid-19/Documents/covid-19-racfs-advice.pdf.

COVID-19 hot spot locations are reviewed regularly by NSW Health and it is anticipated that Newcastle may be removed if there are no further cases at the end of this week. We will communicate plans for visitation moving forward once further information has been provided. We appreciate your patience and understanding while we are awaiting further directives.

To connect with your loved one, we encourage everyone to continue to utilize out zoom video and voice call bookings. To make a booking please visit (https://anglicancare.com.au/picktime/).

We will continue to keep you updated as the COVID-19 situation continues to evolve. If you have any concerns or queries, please contact your Residential Care Manager or Kate McEwan (Infection Prevention Coordinator) via email katemcewan@anglicancare.com.au.

Kind regards,

Colin Osborne,

Chief Executive Officer

