

22nd July 2020

Anglican Care Advice to Consumers, Families & Friends – COVID-19 Update

Dear Consumer, families and friends,

Over the last week we have watched as the COVID-19 community transmission has continued to expand. There is now a significant number of locations identified in the Greater Sydney and South Coast areas. These areas continue to grow daily. With this in mind, and following recommendations from Hunter New England Health, we will be implementing further restrictions on visitation to our residential homes. Effective from tomorrow, 23rd July 2020, visitors will not be able to enter an Anglican Care facility if they have travelled south of the Hawkesbury River in the last 14 days.

We will also be excluding visitors who have travelled to any other identified 'hot spots'. Overnight there have been additional "hot spot" locations identified in the Hunter Region. These locations are:

- Salamander Bay Shopping Centre
- Windsor Hotel, East Maitland

If you have recently visited these locations, please do not attend any of our residential homes for 14 days. To keep updated on the latest news and hot spot locations, please visit the NSW Health website: <https://www.nsw.gov.au/covid-19/latest-news-and-updates>

As COVID-19 continues to develop, when visiting your relative it is important to exercise social distancing, perform regular hand hygiene using sanitizer or soap and water and please do not come to the facility if you are unwell, even with the mildest of symptoms.

While in-person visiting is continuing in our services, I would like to remind everyone that our Zoom video and voice calls are still available. This is the safest way to stay connected with your family member. To make a booking please visit: <https://anglicancare.com.au/picktime/>

The COVID-19 situation is continuing to rapidly evolve. We will keep you updated with any changes as they occur. If you have any concerns or queries, please contact your Residential Care Manager or Kate McEwan (Infection Prevention Coordinator) via email katemcewan@anglicancare.com.au.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Colin Osborne'.

Colin Osborne,
Chief Executive Officer